Application Terms & Conditions

The following terms and conditions apply to your application for accommodation with UniLodge Australia.

Please review these terms **carefully** and print or save a copy for your reference. These terms and conditions apply to all individual and small group applications. The application terms and conditions are provided in English only. If you do not understand any part of the application terms and conditions, please contact the property's reservation team. If you choose to access the website from locations outside of Australia, you are responsible for complying with local laws. The application terms and conditions relate to all UniLodge properties in Australia and New Zealand.

1. They apply to all individual and small group applications made: a. online through our websites; b. in person at a UniLodge property; c. over the phone; d. via email; e. via App; f. via an educational agent; g. via any other method accepted and approved by UniLodge.

2. All applications for accommodation will be reviewed by the property's team to ensure applicants meet our minimum requirements. Applicants must be considered in accordance with the Equal Opportunity Act 1995. There must be no discrimination based on: age, sex, marital, parental or carer status, pregnancy, sexual orientation, disabilities, physical features, race, religious, political or industrial activities or beliefs or personal association with someone else who may be treated unfairly on the basis of any of the above.

3. By submitting the application, you agree to provide authorisation to your current/previous landlord(s) to release all your information to UniLodge for rental reference purposes.

4. Semester only contracts will only be offered if;
    a. You are a graduating student in 2027 and you have resided with UniLodge for 24 weeks or longer
        i. If you have stayed with UniLodge for 48 weeks or more, you will be offered a Semester booking at Full Year rate
        ii. If you have stayed with UniLodge for 24 weeks, but less than 48 weeks, you will be offered a Semester booking at Premium semester rate
    b. You are an Exchange or Study abroad Student.
        i. You will be offered a Semester booking at Premium semester rate.
        ii. If you meet the above criteria, please contact us to discuss further.

5. Upon successful review, we will send you a Letter of Offer for accommodation. Your Letter of Offer will set out the next steps and any payments due that are required to accept your Offer and secure your accommodation with UniLodge.

6. All rooms and rates are for occupation by one (1) person only, unless specified otherwise such as twin share rooms for two (2) people.

7. Although we try to ensure the room rates and other costs published on our website are accurate, changes may sometimes occur and we will only be bound by the rates and costs set out in your Letter of Offer.

8. If you are a Domestic Student and under 18 years of age you must have consent of a parent or legal guardian when making an application.

9. If you are under 18 years of age when you are scheduled to move into your UniLodge accommodation, your application will only be accepted at an approved Under 18's property as indicated on the UniLodge website.

10. If you are an International Student and you are under 18 years of age, we recommend you reach out to the **Curtin Accommodation Coaches** for assistance with exploring suitable off-campus housing options as UniLodge is not equipped to support under 18 year old International Students. The Curtin Accommodation Coaches have the expertise and experience to help identify safe, appropriate, and compliant living arrangements for underage students.

11. Whilst every endeavour is made to place you in the room nominated through the UniLodge website, UniLodge cannot guarantee you will be offered the room type requested. Please check your Letter of Offer carefully.

12. Cancelation Policy: If you need to cancel your booking you can do so by emailing us 14 days before your contract start date. The Administration Fee and a oneweek cancellation fee will apply. The remaining balance of any payments will be refunded to you. Cancellations on or after the 14 days before your contract start date, will be considered an early termination and only be applicable if:
    a. You have withdrawn from Curtin University, or,
    b. There are exceptional extenuating circumstances.

The process for early terminations is outlined in the Accommodation Agreement in further detail.

Special circumstances for cancellation: First years at Curtin University have the option to cancel their contract up until 14 days prior to their contract start date without penalty. This cancellation can be processed, and the balance of payments refunded to you, provided that documentation is received by the reservations team at least 14 days prior to the contract start date. This documentation must confirm nonacceptance/deferral of Curtin University's offer or failure to be offered a place at Curtin University.

13. We may at our discretion cancel your application for accommodation should any of the following occur:
    a. the information you provide as part of the application process is false; or
    b. you fail to comply with your obligations in the Booking Terms & Conditions

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